

# Say hello to freedom. Say hello to Dragon Medical One.

Cloud-based clinical speech recognition  
for documenting care in the EMR and beyond

**Clinicians, not technology limitations, should dictate the patient story.** With Nuance Dragon® Medical One, your staff can stay productive whether they're at the workstation or anywhere else they need to be. Our clinical speech recognition provides a consistent experience at the hospital, clinic, office, home, and on the road.

## The world is your workstation

Using a secure desktop app, clinicians can use their voice to securely capture the patient story more naturally, efficiently and on their terms. Dragon Medical One provides a consistent and personalised clinical documentation experience that spans solutions, platforms, devices, and physical locations. For the organisation at large, the power of this cloud platform means access to data. These insights help monitor adoption trends, ensure user efficiency, help inform decisions, and reap the benefits of compatibility with Nuance and partner workflow enhancements.

## The best speech recognition in the world— in the cloud

- **Always available:** Dragon Medical One is designed for speed, accuracy, and flexibility with personalised vocabularies and templates that can be accessed and shared across the widest range of devices in the industry.
- **Budget-friendly:** Affordable subscription-based pricing with little up-front capital investment.
- **Greater accuracy + automatic updates:** Using the latest deep-learning techniques and neural-network technologies, Dragon Medical One achieves 99% accuracy with no voice profile training required, and a single cloud-based profile that is auto-established at first use. Activities that were once manual, such as accent adjustments and microphone calibration, are now automatic, providing greater accuracy, a lower word error rate, and an optimal clinician experience from the start.
- **No speech profile training:** Dragon Medical One requires no voice profile training and includes accent detection and automatic microphone calibration. Dragon Medical One creates profiles that continue to adapt and improve over time to ensure an optimal clinician experience from the start.
- **Limitless productivity:** Give your users the ability to speak freely and as much as they like. With Dragon Medical One, there are no per-user limits so clinicians can stay productive anywhere and focus on the unique patient story rather than usage limits.
- **Healthcare compliant:** Your speech-related data is communicated over 256-bit encryption channels using TLS protocols to ensure end-to-end security.

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## A secure platform that speaks to everyone.

- Your clinicians are more productive with fast, accurate, and responsive dictation.
- The documentation process is consistent and personalised across devices.
- Access to data, analytics, and insights to inform better decisions.
- More complete narratives lead to improved clinical decision making and quality of care.
- Designed with virtualisation in mind, it integrates seamlessly with your existing EMR.

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## A single voice profile across platforms and devices.

A single voice profile means clinicians are up and running immediately across clinical workflows, care settings, devices, and apps. This seamless, consistent, and personalised voice experience across back-end, front-end, on-premise and cloud-based speech solutions lets clinicians easily work between desktops, mobile devices and new tools outside of the EMR.

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**Nuance complies with Australia's Privacy Act** and its fundamental Privacy Principles. Microsoft Azure, an infrastructure hosting DMO is ASD certified Cloud Services, allows clinicians to securely capture the patient story anywhere, anytime with a 99.5% uptime guarantee.

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## Dragon Medical One is all about portability, personalisation, access, insights, pioneering and compatibility.



**Portability to work at any workstation with the Dragon Medical One Desktop Application.** Compatible with all leading EMRs, and designed with virtualisation in mind, the Dragon Medical One desktop app provides secure, accurate, and portable cloud-based clinical speech recognition across a wide range of Windows® devices.



**Personalisation.** Dragon Medical One puts the power in the clinician's hand with the ability to personalise their experience and gain access to new features, products, and services as they emerge.



**Flexibility to use your smartphone as a microphone – Nuance PowerMic Mobile.** Turn your smartphone (iOS and Android) into a secure, wireless microphone to enhance clinician productivity and convenience when working with Dragon Medical One.



**Insights abound with Dragon Medical Analytics.** Dragon Medical Analytics gives system administrators access to individual and site-wide usage metrics and trends so they can optimise clinician efficiency, productivity, and workflows. With Dragon Medical Analytics, organisations can maximise their Nuance investments and make more informed decisions.



**Pioneering.** Dragon Medical One is the foundation for Ambient Clinical Intelligence, revolutionising with a significant level of precision the healthcare systems.

Put it all together, and it's more than just a cloud platform— it's a way to redefine the clinician's relationship with technology.

To learn more about Dragon Medical One, please call 02 9434 2300 or visit [australia.nuance.com/healthcare](http://australia.nuance.com/healthcare)

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“We are always interested in technology that improves productivity, and cloud-based speech supports the ways clinicians work and eases the effort of entering clinical documentation into patient records, Nuance Dragon Medical solutions will enable us to scale voice recognition in a way that we simply cannot do in any other way”

John Skinner, Director of IM & T Services,  
Oxford University Hospital

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### Increase EMR use and adoption with Professional Services

Engage with Professional Services to realise the full potential of your Dragon Medical investment. Our team of experts gives you all the support you need to plan, deploy, and adopt our cloud-based solutions.

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 [australia.nuance.com/healthcare](http://australia.nuance.com/healthcare)

 @voice4health

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#### About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit [nuance.com](http://nuance.com).

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