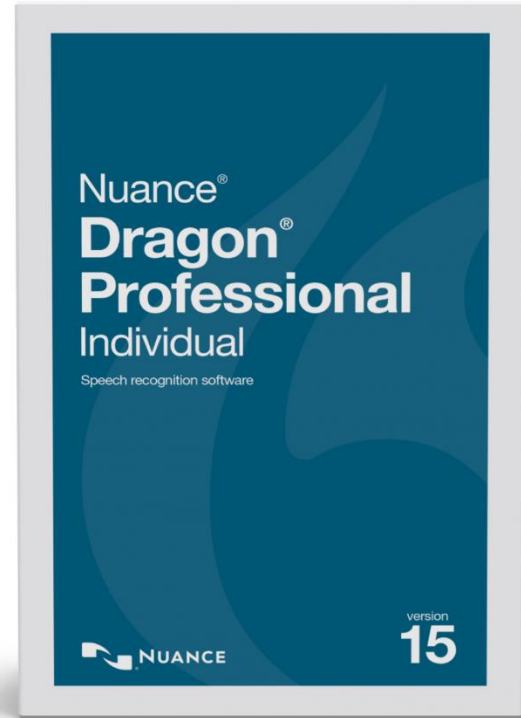
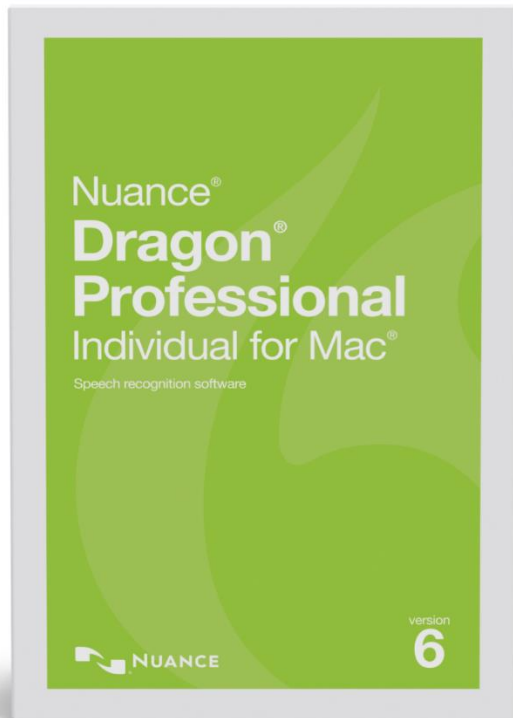


DRAGON PROFESSIONAL INDIVIDUAL



Information regarding your Dragon Professional Individual purchase

- [Before you begin](#)
- [How to download your software purchase](#)
- [Training & Technical Support](#)
- [Dragon Microphones](#)

info@voicex.com.au

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Level 3, 267 St Georges Terrace
PERTH WA 6000

THANK YOU FOR YOUR RECENT DRAGON PROFESSIONAL INDIVIDUAL PURCHASE

There are a few important things to keep in mind to ensure you are getting the highest level of accuracy and the most benefit from your speech recognition software.

1. Computer Specifications :

Like with any software, it is important your computer is running at least the minimum PC Requirements that Nuance specify. The more RAM you have and the faster your processor is the better Dragon will operate. You can check the minimum and recommended system requirements on our website;

Window users; www.voicex.com.au/dragon-pro-indi-15

Mac users; www.voicex.com.au/dragon-for-mac-6

2. Microphone :

The *right kind of microphone* is essential for accurate speech recognition and not all microphones are created equal – just because a microphone is “high quality” doesn’t necessarily means is suitable for speech recognition. For best results microphones should be active noise cancelling or noise isolating, digitally enhanced – **and not** using your computers in built sound card!!

In terms of type - there is no “one type fits all”! It is important that you select the *right microphone for the way you work, the applications you work in and your environment*.

On the following pages we have created a selection of our most recommended microphone types for speech recognition. If you are unsure as to what type of microphone you should use, please contact our office on 1300 551 778

3. Training :

Dragon has got smarter and now requires little to no training to get started. However, speech recognition is a new way of working for most people and VoiceX **strongly recommends** training for all new users of speech recognition. Read more on the following pages about the different options for Dragon Training by VoiceX

Over the next few pages you will find further details on user training, technical support and recommended microphones, plus information on how to download your software if you elected to receive your software as a download.

DOWNLOADING YOUR DRAGON PROFESSIONAL SOFTWARE

If you purchased your Dragon software as a download you will be issued with a download link and license number by VoiceX.

Once you receive your link, you will need to click on it to commence downloading the software package. We recommend saving the package to either your desktop or a download folder so it is easy for you to locate once the download has completed.

How quickly your software will download will depend on your internet speed.

WINDOWS USERS

Your software will download as a compressed .ZIP file that will require EXTRACTING.

To EXTRACT your .ZIP file;

1. When the download completes, DOUBLE CLICK on the .zip file to view its contents
2. SELECT ALL of the contained files/folders by pressing Ctrl + A
3. EXTRACT the files (Copy & Paste or Drag & Drop) to a convenient location like your Desktop (for tidiness, create a new folder first)
4. Once the operation is complete, open the new location and double-click the installer (usually setup.exe or <program name>.exe)
5. Follow the prompts to install your software and enter your product SERIAL number when prompted

MAC USERS

Your software will download as a .DMG image. To commence installation;

1. DOUBLE CLICK the .DMG file you download. This will MOUNT the package as if you inserted a DVD.
2. DOUBLE CLICK the mounted .DMG that will appear on your desktop. This will either (depending on your computer's settings) open the package or immediately commence install.
3. If your software does not immediately commence installing, double-click the SETUP file
4. Follow the prompts to install your software and enter your product SERIAL number when prompted

Once you have installed your software, you can save the extracted folder or .DMG image onto a DVD, USB memory stick or any backup location for future use.

DRAGON TRAINING & TECHNICAL SUPPORT

VoiceX : Authorized & certified by Nuance

CONTACT VOICEX SUPPORT TEAM ON **1300 551 778** OR SUPPORT@VOICEX.COM.AU

Installation & Configuration

- **VoiceX Remote Installation & Configuration** **\$59**
Fixed price installation & configuration only. Includes upgrading previous user profiles if required.

VoiceX Training Packages

- **VoiceX Remote Installation, configuration & 1 hour user training** **\$199**
Our Nuance Certified Dragon Trainers will remote on to your computer using TeamViewer (or any other preferred system) and will install Dragon, configure the program in a way that will work best for how you are going to use the system and the applications you work in and then provide 1 hour – one-on-one – live, practical training. This option is great for people that want to get started in the right way when using Dragon, or for users that may have used Dragon in the past and want to brush up on their skills or address issues they may have experienced.
- **VoiceX Remote Installation, configuration & 3 hours user training** **\$399**
As above – but with 3 hours of training. This can be split into 3 separate sessions. This is a great option for users that may require extra assistance, or for those wanting to delve into the more advanced functionalities of the product. This is also popular for business that want to create a “champion” of the product for other staff to refer to for assistance. Also perfect for “train-the-trainer”.

VoiceX Training –PLUS- Annual Support

VoiceX also offers the above training packages bundled with annual technical support. This provides you with unlimited phone, email and remote access technical support for your Dragon product for 12 months at a discounted price. Technical support covers you for all technical issues you may experience – including lost / damaged user profiles, corrupt software installations, error messages, system upgrades and more. It does not cover additional user training or installations.

- **VoiceX Remote Installation, configuration & 1 hour user training – PLUS 12 MONTHS ANNUAL SUPPORT SUBSCRIPTION** **\$399**
- **VoiceX Remote Installation, configuration & 3 hours user training – PLUS 12 MONTHS ANNUAL SUPPORT SUBSCRIPTION** **\$599**

Pay-As-You-Go Technical Support

If you do not have an annual support agreement, you can still receive technical support. Our remote Pay-As-You-Go Technical Support is; **\$ 39** per 15 minute block.

You can be assured that the technical support and user training you receive from VoiceX is first class. We are fully authorized by Nuance and our technical team work closely with Nuance to ensure any unknown issues are investigated fully and solved quickly as possible. Our technical team is also experienced in installing and supporting Dragon in “non-standard” Window's desktop environments, such as Citrix and Remote Desktop / Terminal Server.

Find out more about VoiceX Dragon Training on our web site at;
www.voicex.com.au/dragon-user-training-technical-support

Onsite Support & Training is available Australia wide - POA

DRAGON MICROPHONES

Headset? Hand-held microphone? Digital dictation recorder? There are many different options when selecting a microphone for use with Dragon. Many clients have several devices – allowing them to work in a multitude of way.

We strongly recommend you contact our team for advice on the best kind of device to suit your way of working.



Ranked as the #1 device for speech recognition by VoiceX

Philips SpeechMike Premium

The Philips SpeechMike Premium is made specifically for use with speech recognition and is great for users that have been used to traditional dictating and those dictating lengthy reports. This microphone feature intuitive microphone controls (microphone control is imperative for accuracy) as well as an integrated trackball mouse and customizable shortcut buttons for easy navigation of your computer by the one device.

\$379

The SpeechMike Premium is the **only hand held microphone created specifically for speech recognition**. Widely used by legal and medical professionals.

Features a 2 year replacement warranty.



Buy now



JABRA EVOLVE 30 USB HEADSET

The Jabra Evolve 30 the best headset for the budget conscious, or those needing a spare / secondary microphone. No fancy features – but a good microphone with online mute control. Simple USB – plug & play.

\$89



Buy now



JABRA EVOLVE 40 USB HEADSET

Features a digital on-line volume control and mute button (NB: simple touch mute button will assist with microphone control) and a high quality microphone with premium noise cancelation. In addition the USB can be disconnected revealing a 3.5mm jack so that the unit can be used as a headset with your smartphone.

\$135

Features a 2 year replacement warranty



Buy now



JABRA EVOLVE 65 BLUETOOTH HEADSET

The Jabra Evolve 65 connects wirelessly to your PC or Mac via the Jabra Link. Included is a USB cable for charging and cabled use. Ultimate noise canceling microphone and long range makes this a comfortable device with high quality accuracy. Note that the device cannot be easily muted so you will be required to control the Dragon microphone via keyboard or voice command. The Jabra Evolve 65 is one of the very few Bluetooth microphone models we recommend. **Features a 2 year replacement warranty**

\$249



Buy now



JABRA PRO 9470 DECT HYBRID HEADSET

The microphone features **Noise Blackout** technology and provides a wide roaming range. The headset is convertible with the added bonus of connecting to not only your PC - but also your desk phone & your mobile phone. Easily switch between your devices by a tap of the touchscreen.

\$419

The Jabra Pro 9470 is **ranked the #1 headset for speech recognition** by VoiceX. **Features a 2 year replacement warranty.**



Buy now



PHILIPS SPEECHAIR "SMART" DICTATION RECORDER

The first of its kind! The SpeechAir runs on an Android OS and features a familiar slide control for dictating as well as a touchscreen for navigating your apps - plus Wifi connectivity, Bluetooth and the ability to integrate your dictation workflow to the cloud via SpeechLive.

\$1,095

The Philips SpeechAir 1200 includes SpeechExec Pro that allows you to automatically submit pre-recorded dictations for immediate speech recognition in the background.

Includes a full 2 year replacement warranty.



Buy now



PHILIPS DPM8000 DIGITAL DICTATION KIT

Professional dictation voice recorders allow users the option of dictating whilst away from the computer - allowing their pre-recorded dictation to be submitted to speech recognition for background transcription (process known as offline speech recognition). In addition, the recorder can be connected directly to the PC and used as direct microphone for "on-line" / "real-time" speech recognition.

\$559

The Philips DPM8000 includes the SpeechExec Pro Dictate management software that allows you to automatically submit pre-recorded dictations for immediate speech recognition in the background.

Includes a full 2 year replacement warranty.



Buy now



OLYMPUS DS7000 DIGITAL DICTATION KIT

Professional dictation voice recorders allow users the option of dictating whilst away from the computer - allowing their pre-recorded dictation to be submitted to speech recognition for background transcription (process known as offline speech recognition). In addition, the recorder can be connected directly to the PC and used as direct microphone for "on-line" / "real-time" speech recognition.

\$559

The Olympus DS7000 includes the ODMS Pro Dictate management software that allows you to automatically submit pre-recorded dictations for immediate speech recognition in the background.

Includes a full 12 month replacement warranty.



Buy now

VoiceX also supplies a wide range of specialty microphone devices for specific environments & devices to assist users with mobility issues.

Please contact our team for further information or advice on 1300 551 778.

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Prices are current as of 1st September, 2016 and are subject to change without notice.
Please check our website at www.voicex.com.au for up-to-date information and product range.
All prices quoted are including GST and in Australian dollars

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